



SPRING 2024

23/24 BOARD OF DIRECTORS

***PATRICK POTTER, PRESIDENT**

JOHN CLAYTON, VICE PRES.

***PAM BETTS, SECRETARY**

DEAN PHILLIPS, TREASURER

***REBECCA HELTON, MEMBER**

***RANDY SEWELL, MEMBER**

DANNY SUITER, MEMBER

***DESIGNATES BOARD MEMBERS
SEATS THAT ARE UP FOR
ELECTION**

- **IN ORDER TO VOTE YOU
MUST PAY THE \$15 DUES.**

KEN WEBSTER, MANAGER



2024 ANNUAL MEETING

Our annual meeting will be held on Saturday, April 27th at 10AM at the South Baden Clubhouse. You were mailed the time schedule and events that will be held on that weekend with your annual invoice. If you have not responded by RSVP for the weekend's activities, please do so by April 10th. We must know who is attending so we can plan accordingly. We strive to use our resources properly.

POOL SEASON SCHEDULE

As we get ready to open for the 2024 season, here is what will be the schedule going forward. It remains the same as it has been for the past number of years. The schedule for each pool facility is:

Alpine Pool (Alpendorf) located at 1151 Upper Alpine Way is open Thursday thru Monday 9am to 9pm closed on Tuesdays and Wednesdays.

North Pool (Chalet Village North) located at 705 Village Loop Road is open Thursday thru Tuesday 9am to 9pm closed on Wednesdays.

South Baden Pool (Tyrolea) located at 1319 South Baden Drive is open Wednesday thru Monday 9am to 9pm closed on Tuesdays.

NOTE: Whenever the pools at a certain location are closed all other activities at that particular clubhouse/pool area are closed on the days it is closed.

No glass is permitted in any pool area, only plastic bottles or cans. If the pool attendant hears thunder, the pools and pool decks must be cleared of all guests for 30 minutes for each occurrence.

If you, as a homeowner, have not provided the information requested on the invoice you were sent in January, your guest

access passes for the pools will be delayed. We must have the name of your overnight/short term rental property as well as the method your rentals are handled (professional management company

or owner managed rentals listed with VRBO, Airbnb, etc.). We must have this information in order to print the guest access cards. For the owner access cards, we need the primary individual or individuals name if your property is in the name of an "LLC" or corporation. No owner access cards will be printed in the name of an LLC or corporation. If you have failed to provide this information, you may email it to us at cvowners@aol.com . If this information or your payment is not received by May 10th, there will be a minimum of 2 weeks delay in providing the owner and/or guest access cards. You will not be able to walk into the office and expect your cards immediately.

MESSAGE FROM OUR CLUB PRESIDENT, PATRICK POTTER

I read that the fastest growing sport in America for Americans between the ages of 6 and older is "pickleball". I can honestly say I have never played the game, but we have purchased the paddles/balls for the near future. The CVOC Board has heard numerous requests from our owners for pickleball courts, (can I get a drum roll please.....) Coming to the Chalet Village North tennis courts for your playing pleasure will be two new pickleball courts!! WOOT WOOT! Applause....They should be installed and ready to play by Memorial Day weekend weather permitting.

The Jefferson County JR ROTC will be here on May 22nd for the Annual Spring Clean of Chalet Village. We have a few board members that will not be here on this day due to previous commitments. If you have a pickup or SUV, we can always use some help hauling these cadets to different streets to be dropped off. The Cadets usually pick up over 250 bags of garbage which makes a huge difference for our Mountain. If you can help drive that day, please email our Mgr. Ken Webster at cvowners@aol.com for instructions.

The winter was great for Ober Mountain (formerly Ober Gatlinburg) with cold temperatures and weather in order to make snow, but it takes its toll on our equipment and facilities. We will be installing a new pool heater at the North Clubhouse pool and our pool vacuum at the South Clubhouse pool died so we had to order parts and a new cleaner. The South Clubhouse pool holds 58,000 gallons (about 219,554 Liters) of water and our management team does a fantastic job keeping the pool water looking pristine. We normally close each location at least one day a week just to let our water filter and additional chemicals are added due to the bather loads that we experience. In addition, we must pass inspections by the Tennessee Department of Health for water quality to stay open.

You will be happy with the new pavers at our CV South and Alpine pool locations. We have over 30,000++ guests that will enjoy these three facilities in a few months. They look amazing and will hopefully last for many years.

We hope you have marked your calendars to attend the Annual Homeowners Meeting on April 27th. It's a great way to meet fellow owners, your HOA board, and management team. Thank you for paying your usage fees and dues as well as being good homeowners and supporters of Chalet Village-The Crown Jewel of The Great Smoky Mountains.

Patrick A Potter,
President, CVOC

As you rise with the morning sun, think of what a precious privilege it is to be alive -to breathe, to think, to enjoy, to love...
Linda Ann

TRIBUTE TO DARREN PHILLIPS BY KEN WEBSTER



Many of you may not have had the opportunity to meet Darren in person. If you had, you would never forget his enthusiasm. Not only was he a resident of Chalet Village and an employee of the Owner's Club, but he had a heart for our community! Almost one year ago, we lost Darren to a 2 ½ year battle with cancer. His parents purchased property in Chalet Village in 1995 and retired here in 2004. He so loved his adopted home of Chalet Village having moved here from Ohio in 2006. He was one of the unfortunate ones who lost his home in the wildfires of 2016. Not to be deterred, he built a new home in Chalet Village which was in a different location due to the bad memories of what occurred the night of the fires. For those that knew him, the fires did not diminish his love for Chalet Village. He spent many hours driving around our community to see if he could help other owners who also had lost their homes. His dedication to the place he called home was unsurpassed! Not only were we coworkers (having worked together for almost 15 years), but we were best friends! He was my right

hand, and his loss created a huge void in the homeowner's association! We spent many hours driving around Chalet Village picking up garbage which our bear "friends", as well as careless tourists and workers, had scattered. Thanks to one of our homeowners (now a board member) who loaned his bucket truck, we were also able to go around the mountain and take down signage that was not allowed. Unfortunately, the bucket truck also did not survive the fires. Plans have been made for a memorial to Darren at our North Clubhouse. Another Ski Chair from Ober Mountain will be located in the rock bed in front of the clubhouse as a remembrance of him. One of our longtime homeowners is also donating a tree to be planted in Darren's memory. For those of you who did know Darren, please take an opportunity to express your memories of him to his wife, Joyce and his parents, Dean and Ann Phillips. Chalet Village is a better place for having Darren as a homeowner, friend, and valued employee.

CLUB IMPROVEMENTS

During the off season, we have been busy getting some improvement and spruce up projects accomplished. Both the South and Alpine pool decks have had the pavers replaced. This has been a mammoth project. The bad news is the pavers that were on the pool decks had deteriorated. The good news is they were deemed defective by the company that manufactured them so they replaced the pavers at no charge. They, however, would not cover the labor costs. After getting an estimate from the contractor that originally put them in, the board decided we would be hard pressed to absorb the cost. One of our board members who is a contractor offered to do the job for less than the estimate we had received. The new pavers look wonderful and we're excited about having them replaced. When the weather stays warm enough, we are having one of the North Clubhouse tennis courts turned into two pickleball courts. The popularity of this game has really increased over the past several years so the board decided this would be a nice addition to our amenities. This work should be completed prior to opening on Memorial Day weekend. After much planning, our new signage for Chalet Village should be installed prior to our annual meeting. The board hopes everyone loves it as much as they do. We think they will be a much needed and long overdue improvement.



Cindy Ogle

Contact Us

Chalet Village Owners Club

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CHANGE IN ADMINISTRATION

The end of an era has come for the City of Gatlinburg. The longest serving City Manager in Gatlinburg history is retiring as of March 31st of this year. Cindy Ogle has served as Gatlinburg's City Manager since 1989. She began her career with the city as a Grants Coordinator in 1978 later becoming Assistant City manager before becoming City Manager in 1989. Cindy was a property owner and resident of Chalet Village from 1986 until 1999. Cindy's accomplishments for the City of Gatlinburg are too numerous to mention here, but needless to say her tenure as City Manager has seen many changes for our city. Cindy led the city during some very trying times, the Wildfires of 2016 and the Covid Pandemic being just two such events. Cindy has always been very supportive of the Owners Club and Chalet Village. We wish her well on her retirement! Knowing Cindy we're sure she will stay very busy. We look forward to having the great working relationship that we've had with Cindy with new City Manager, Greg Patterson who officially takes over the reins on April 1st.

**CHALET VILLAGE OWNERS
CLUB**

**1319 S. Baden Drive
Gatlinburg, TN 37738**